



2024

NAC Annual Report



Newcomers Access Center (NAC)
Serving Refugees and Immigrants in the Community



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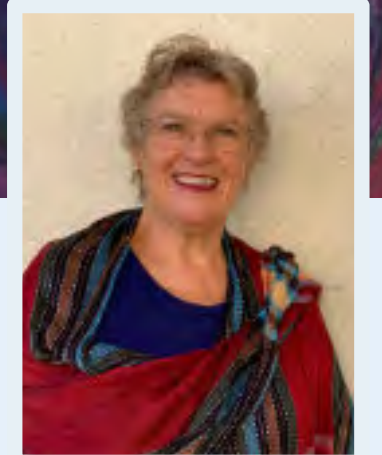
Newcomersaccesscenter.org

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We are located at:

Newcomers Access Center
233 Harrison Avenue, Suite B5
Claremont CA 91711



New Beginnings

Dear Friends:

For eight years now, Newcomers Access Center has continued to serve refugees and immigrants. NAC families come from 20 nations. We remain steadfast to our mission giving newcomers what they need to thrive and lead productive lives. NAC provides shelter, food, clothing, backpacks, driving lessons, infant care, gift cards, computers and bikes along with English lessons and more. A Ukrainian man now gets to work on his bike gifted from NAC. A new Afghan baby has adequate diapers and a stroller so his parents can shop more easily. Many women passed their driving tests after professional lessons—liberating them in this car-centered region. A shy teenager is now attending college with her eye on becoming a pharmacist. NAC helped two young adults greatly improve their English enough to get jobs. Although many NAC clients are professionals, they struggle financially. Pharmacists, economists, a financial auditor, IT specialists, doctors, artists, college professors, tailors work in entry-level jobs most often in retail or service arenas to sustain their households.

As an organization, we are aware of the many changes in immigration policies and benefit programs for newcomers that may directly impact NAC families. Many clients are unsure, scared and worried about their futures. Because of changes in policy, the demand for our work is more essential than ever. In 2024 NAC welcomed 37 new families. Each family we assist, each individual we empower, and each success story illustrates the impact NAC makes on refugee and immigrant families. These effects are made possible by the generosity of time, talent and treasure from donors, volunteers, sponsors, friends and partners. Thank you.

With gratitude,
Anne Thorward
President, Board of Directors



LAUNCHING LIVES

Newcomer families become independent and productive when connected with resources they need to flourish. NAC donors and volunteers help families overcome trauma and launch new lives. Thank you!



NAC's Vision

to build a more just and peaceful society
with the full participation of newcomers to our country.

NAC's Mission

to help refugee and immigrant families
connect with appropriate services and resources
in order to aid them to become self-sufficient
and integrate meaningfully into the larger society.





Who are Newcomers Served by NAC?

NAC families include people who have fled violence, conflict or persecution and have crossed an international border to find safety in the U.S. They often flee with little more than the clothes on their back, leaving behind homes, possessions, jobs and loved ones. They are babies, young children, school kids, college students, working parents, grandparents and great grandparents.

Afghanistan
Azerbaijan
China
Egypt
Guatemala
Honduras
Iraq
Lebanon
Mauritania
Mexico
Nigeria
Nicaragua
Palestine
Peru
Russia
Syria
Tajikistan
Turkey
Ukraine
Venezuela



SHARING HOPE

NAC's clients include families from 20 countries. Each family's story is different, but all share hope for a brighter future in the U.S. Thank you for helping them.





STARTING OVER

NAC links clients with resources when they arrive in the U.S. and continues to provide guidance to help them thrive in the community.

The Road to Independence

Studies show that it takes five to seven years for refugees to successfully settle and become independent. NAC helps at all stages. New arrivals need the most assistance, but we continue to connect families with resources as they become productive members of our communities. Once families no longer need our help, we call them “graduates.” Since NAC’s formation in 2016, we have graduated 123 individuals, and many of them have gone on to obtain U.S. citizenship.



By the Numbers

123 “graduates” no longer need NAC help

211 clients currently served by NAC

28 cities NAC graduates and clients live in

20 countries NAC families come from



Who are NAC Donors?

Compassion for others motivates our generous donors to donate to a small nonprofit that makes a big impact. In 2024, NAC received \$146,000 from 192 contributors. Contributions came in a number of forms:

- [Generous financial gifts](#)
- Gifts made on a regular basis, monthly or quarterly
- Transfer of Securities set up through a broker
- Gifts from an IRA—transfers of Required Minimum Distributions
- Life Insurance or Real Estate Gifts
- Gifts made through a Will or Trust
- [Donation of a Used Car](#)
- [NAC Annual Gala Tickets](#)
- [Auction items donated to Gala](#)
- [Furniture, household items, books](#)

SETTING UP SUCCESS

Car seats and printers are just two of examples of how donations to NAC help newcomers families.



Deliver aid with dignity.

NAC provides rental supplements to those who struggle with low-income jobs and not enough funds for monthly expenses.

Many clients are professionals working in entry-level positions here in the U.S. while they retrain or change careers. Sustaining shelter during this time is paramount. [Average total rent supplements NAC pays each month: \\$5,000.](#)



Give compassionate support.

NAC fortifies families with the basics needed to get started on the road to success and independence.

Donations of dollars and goods allows NAC to help out with food, clothing, baby supplies, strollers, gift cards, fees for sports/art classes for kids & teens, bikes with helmets & locks, computers, printers, and more. [Average cost per car seat or stroller: \\$90-\\$220](#) [Gift cards for groceries/diapers/supplies: \\$50-\\$300.](#)

Provide resources for bright futures.

NAC provides resources that enable families to find and keep employment or thrive in school.

Newcomer adults need jobs. NAC connects them with employment resources and helps them get to work by providing transportation, donated bikes, and subsidized driving lessons. Newcomer kids need education. NAC helps parents register kids in school; provides backpacks filled with school supplies; and arranges carpools to and from school. NAC helps college students navigate through the college application process. [Driving Lessons by professional instructors: \\$400-\\$500.](#)



How Your Dollars Impact NAC

HELPING FAMILIES

NAC's biggest expense is direct client services, such as rent supplements, driving lessons, cars seats and strollers, summer camp fees, and other basic necessities.

NAC amplifies the value of donor dollars by partnering with other organizations and volunteers.



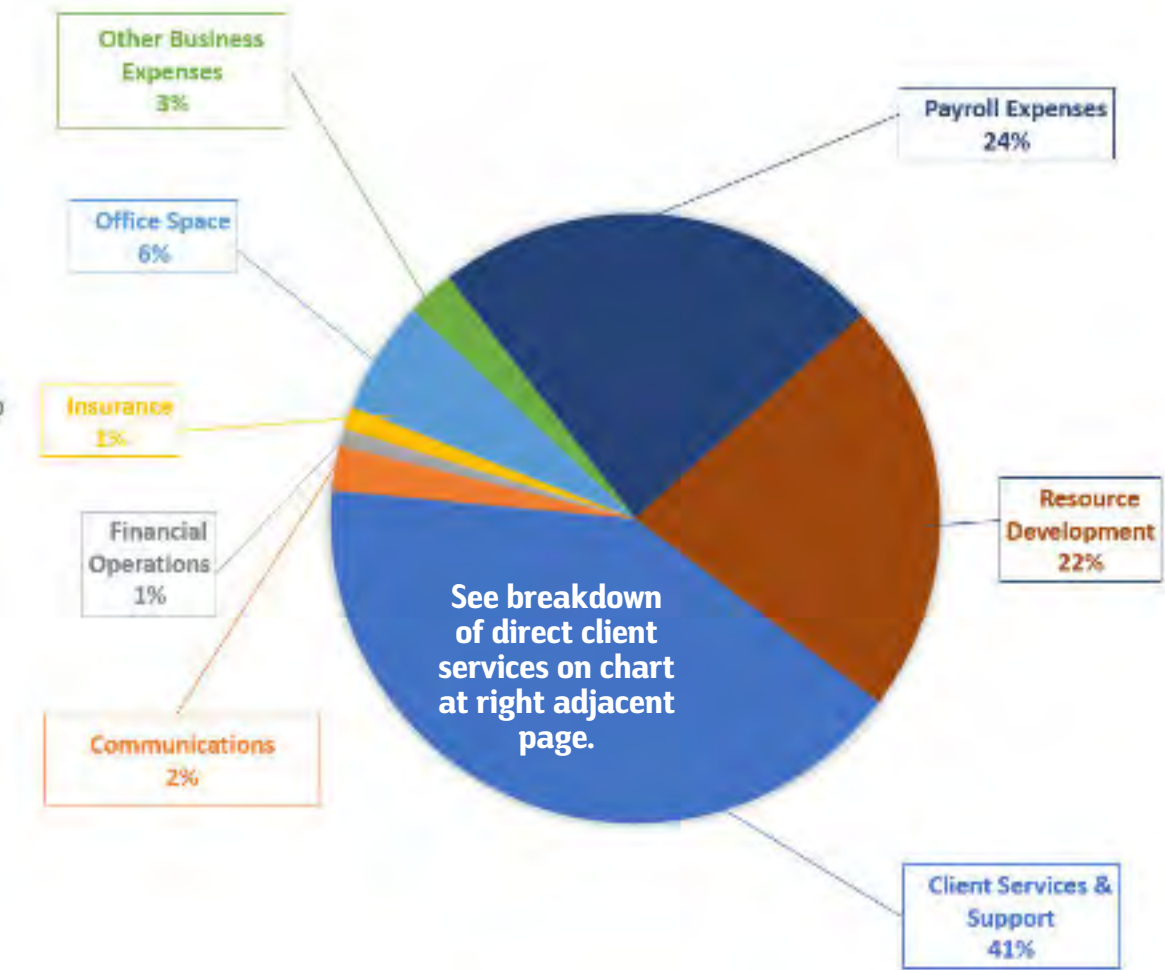
TRANSPORTATION AID

Solving transportation challenges helps clients get to work and school. Professional driving lessons are expensive, and NAC helps by subsidizing the cost.

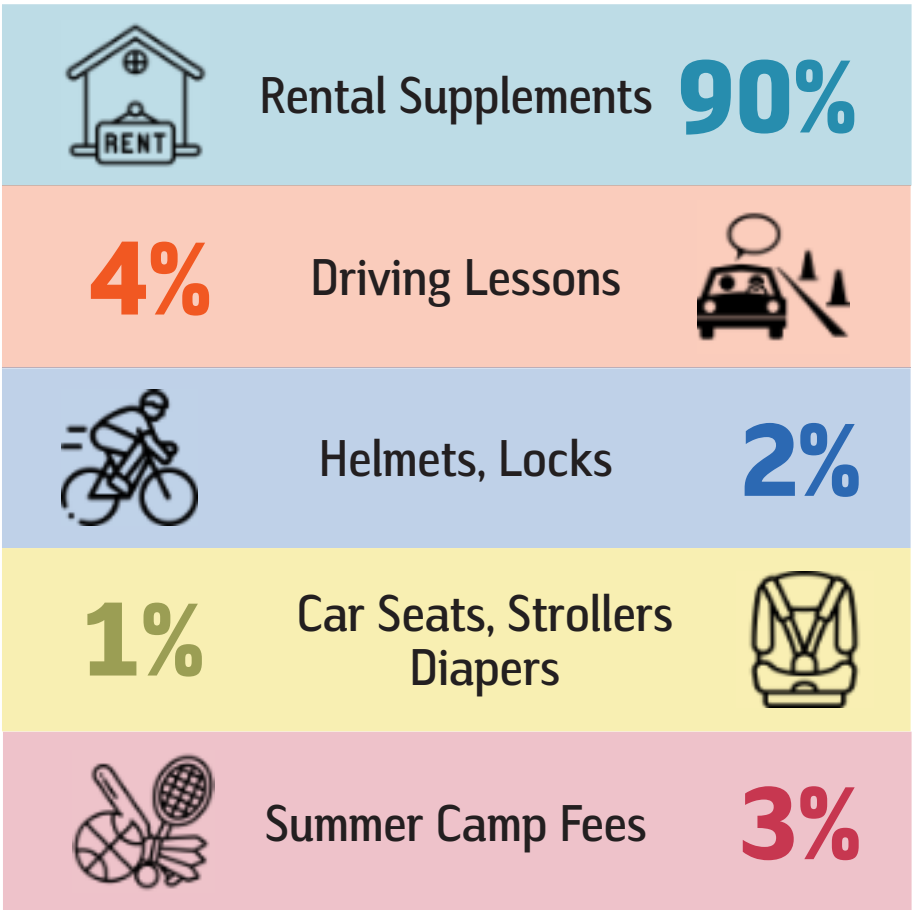
Bikes are another solution. NAC gave away nearly 50 bikes in 2024. All were donated, repaired by volunteers if needed, and loved by NAC families. NAC buys new locks and helmets for each rider.



NAC 2024 Expenditures



Breakdown of Direct Client Spending



41% of total expenditures from financial donations are spent on direct client services, as shown above. These do not include additional donated goods shown in chart, right.

DONATIONS OF GOODS

In addition to money spent on client services and support, NAC gathers additional donations from partners and supporters. Items include:

Gift Cards

Bikes

Thrift Store Vouchers

Computers

Printers

Backpacks

School Supplies

Books



NEW BEGINNINGS

NAC held its second fundraising gala with the theme of New Beginnings.

Above: Iuliia Blakytina, from Ukraine, was one of several clients who shared stories about how NAC helped them start new lives in the U.S.

Left: Board members and CFO pose for a photo at the 2024 gala.

Top right: Sponsors of the 2024 gala. Thank you for your leadership!

Bottom right: The 2025 gala will be held Sunday, May 4, at the DoubleTree by Hilton in Ontario from 4 pm to 8 pm. For information visit newcomersaccesscenter.org/gala/.



2024 Gala

A fundraising gala held April 24, 2024, at the DoubleTree Hilton in Ontario raised money for NAC's programs. Thank you to clients who shared their stories and to our generous sponsors, auction donors, attendees, and volunteers who made the event a success. NAC will be holding the gala again on Sunday, May 4, 2025.





Who are NAC Volunteers?

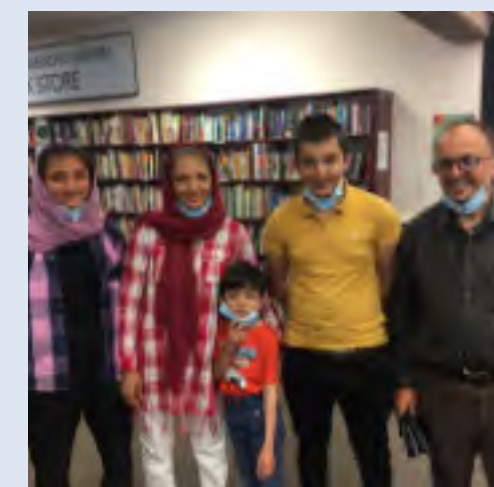
Volunteers from the local community play a critical role in NAC's mission. They come from all walks of life and range in age from students to seniors. By giving of their time and spirit, they make a tremendous impact.

- Tutoring English to adults and kids
- Helping adults find employment
- Providing transportation to work or school
- Helping look for and secure affordable housing
- Moving furniture and setting up apartments
- Repairing donated computers and other tech
- Refurbishing donated bikes
- Watching kids while parents get assistance
- Guiding newcomers through applying for benefits
- Assisting with researching and applying to college
- Researching grants
- Performing administrative tasks
- Fundraising and providing support at annual gala

BIG HEARTS HELP OUT

Small acts of kindness add up to make a big impact.

Top: setting up computers.
Bottom: delivering bikes; childcare; taking newcomers to the library and helping them get library cards.





WINNING ATTITUDE

Support from NAC helps students from newcomer families succeed in school, sports, and life. Thank you to our donors, partners and volunteers for making a difference.



Who are NAC Partners?

Community Partners are organizations who join with NAC to serve refugees and immigrants in the community. They include local businesses, churches, temples, and mosques, colleges, service organizations, and other nonprofits. Partnerships enable NAC to connect client families with a wide range of resources. Thank you to our partners for helping newcomer families.



HELPING HANDS

NAC partners help with a wide range of support, such as helping families find low-cost furniture and donated household supplies and moving into apartments.



A NEW START

With a help from NAC, newcomers can start new lives in Southern California after escaping violence, conflict, or trauma.

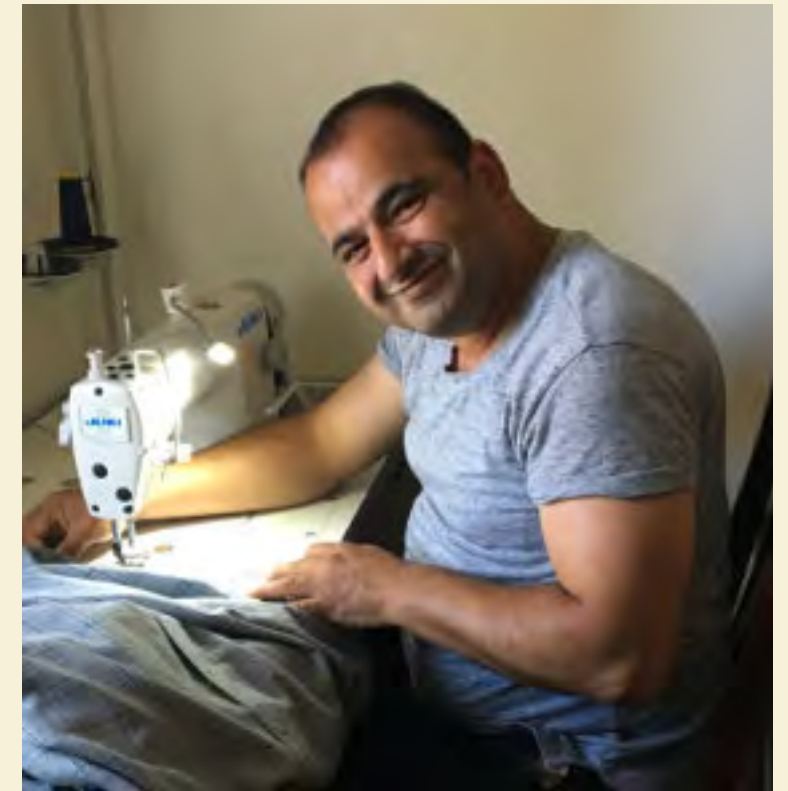
Testimonials

“Thanks for everything that you done for us during the hard time that we faced during the first months of our life in USA.”

“Many thanks to for helping us in the payment of our rent for the current month. I really appreciate your kindness and support.”

“I just want to express my gratitude. I hope to be able to help people in the future in the same way that you are currently doing. Thank you so much for all of your support.”

“When we came here to NAC, we were like babies just crawling. Now, after all the help from everyone at NAC, we are not just standing, but running toward our future.”





Newcomers Access Center (NAC)

Serving Refugees and Immigrants in the Community



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Chief Financial Officer

Kim Peasley, MJ
Office Administrator, Webmaster

Ghezal Akbarzad, BS
Computer Engineering
Office Assistant

THANK YOU

On behalf of the newcomer families we serve, thank you to our donors, partners, and volunteers for your support.